To Our Residents and Guests,

We want to provide you with information on the Cranberry Township Police Department’s efforts to safeguard our employees from the impact of the COVID-19 (Coronavirus), with the intent of continuing with our mission of providing highly effective and professional police services to members of the community. Please know that the health and safety of our employees and their families as well as your health, safety and well-being, are and will remain our number one priority.

The Commonwealth of Pennsylvania has declared a State of Emergency related to the coronavirus outbreak. Cranberry Township’s Board of Supervisors and public safety agencies continue to take steps to provide for the health and safety of our employees and the Cranberry Township community.

Within Our Community:

- We will continue to encourage good hygiene practices and limiting person-to-person contact.
- We will continue to encourage community members who have a fever, cough or difficulty breathing to stay away from others.
- We will work to meet the needs of the at-risk population to reduce risk within their environments.

In Our Facilities:

- We are following the Center for Disease Control guidelines and have provided a supply of disinfectant wipes, hand sanitizer, gloves and protective masks available to all department employees. We have also worked with the Department of Fire and Emergency Services and Cranberry EMS to strategize and plan for mitigation efforts in the event community spread is presented within the township.

We also continue to look for and identify opportunities for staff and the public to continue to interact other than face-to-face. Effective March 16th, the call procedures for officers handling of incidents has changed. Emergency calls where an individual is in a life-threatening situation or immediate danger will continue to be answered by officers responding to the scene. All non-emergency and non-life threatening calls will be handled by phone whenever possible. When calling 911 to report one of these events, the caller should request a return phone call from the Cranberry Township Police to file the report. If the reporting officer returns the call and determines the complaint requires a physical response, they will do so.

In further efforts to reduce the risk of community spread, I have ordered all police officers to refrain from entering any home in response to calls for service, including medical calls, unless there is an immediate threat to life. Additionally, officers have been directed to ask screening questions to callers in the event they are requesting police services at a residence or place of business.

The Police Department will be closed to walk-in complaints, visitors and guests. Requests for police reports can by handled by calling 724-776-5180 x1498 or by emailing rose.hawk@cranberrytownship.org. No soliciting permits will be issued while a Covid-19 threat remains.

If responding to the Police Department to make a report or request an officer, please use the call box located at the Police Department entrance to the Municipal Building or call 911 from any phone.

We will continue to monitor this public health emergency and will more than likely adjust our practices further to best protect our employees and the public. Please feel free to contact me directly with any questions or concerns.

Respectfully,

Kevin Meyer
Chief of Police