



Help Protect Your Home Systems With Low-Cost Protection Plans

We are excited to launch a new program that enhances Cranberry Township's dedication to resident service culture. Cranberry Township has partnered with Service Line Warranties of America (SLWA), a HomeServe company and leading provider of home repair solutions, to offer our eligible residential customers *optional* repair service plans.

Helping to protect Cranberry homeowners from the high costs of home emergency repairs is important to us. That's why we are offering affordable service plans through SLWA, including sewer line blockages or breaks, water service line leaks on their property, and in-home plumbing issues. Homeowners are often unaware they are responsible for these types of repair costs, which are not covered by typical homeowners insurance or by the Township.

Cranberry Township and SLWA have worked together to tailor the program to meet the needs of our customers. The marketing, customer service, and repairs using local, licensed, and approved contractors will be managed entirely by SLWA.

Since 2003, SLWA has provided eligible homeowners with solutions for the cost and inconvenience of home emergencies. SLWA, and its parent company HomeServe, has performed over 4.3 million repairs and earned a 4.8 out of 5 star rating from customers receiving service. SLWA is also accredited with an A+ rating from the Better Business Bureau.



Trusted Partner at a Glance

-  **4.5 Million+**
Customers
-  **1.7 Million**
Repairs performed in the past three years
-  **\$522 Million**
in repair costs saved by customers in the past three years

With an optional plan, you will protect yourself from costly repairs, including: No bills for covered repairs up to the benefit amount, 24/7 hotline, professional and licensed technicians, no deductible, and one-year guarantee on covered repairs.



Scan the QR code, visit www.planscranberry.com or call SLWA at 1-844-257-8795 to enroll.



Stormwater Utility Fee Going to Full Rate in 2022

After a year delay due to the impact of the COVID-19 pandemic, the Township's stormwater utility fee will increase in 2022.

Beginning in 2020, the General Authority of Cranberry Township imposed a stormwater utility fee to help offset the cost of U.S. Environmental Protection Agency and Pennsylvania Department of Environmental Protection mandates to manage the quantity and quality of stormwater.

The rate established to meet the requirements of the program was \$6 per equivalent residential unit. The Authority initially elected to phase in the utility fee over two years starting at \$3 per ERU in 2020, with plans to increase that number to \$6 per ERU in 2021.

However, recognizing the economic impact COVID-19 had on residents, businesses and non-profits, the rate was reduced to \$4 per ERU for 2021.

The full \$6 rate will be implemented at the beginning of 2022.

Stormwater Water Improvements Top Priority

The Cranberry Township General Authority recently approved a 2022 Budget that funds continued capital investments by enhancing the stormwater system in the vicinity of Freedom Road and Leporte, as well as an in-depth review of needed improvements in Fox Run and the Sun Valley/Blue Ridge/Mystic Pine area of the Township.

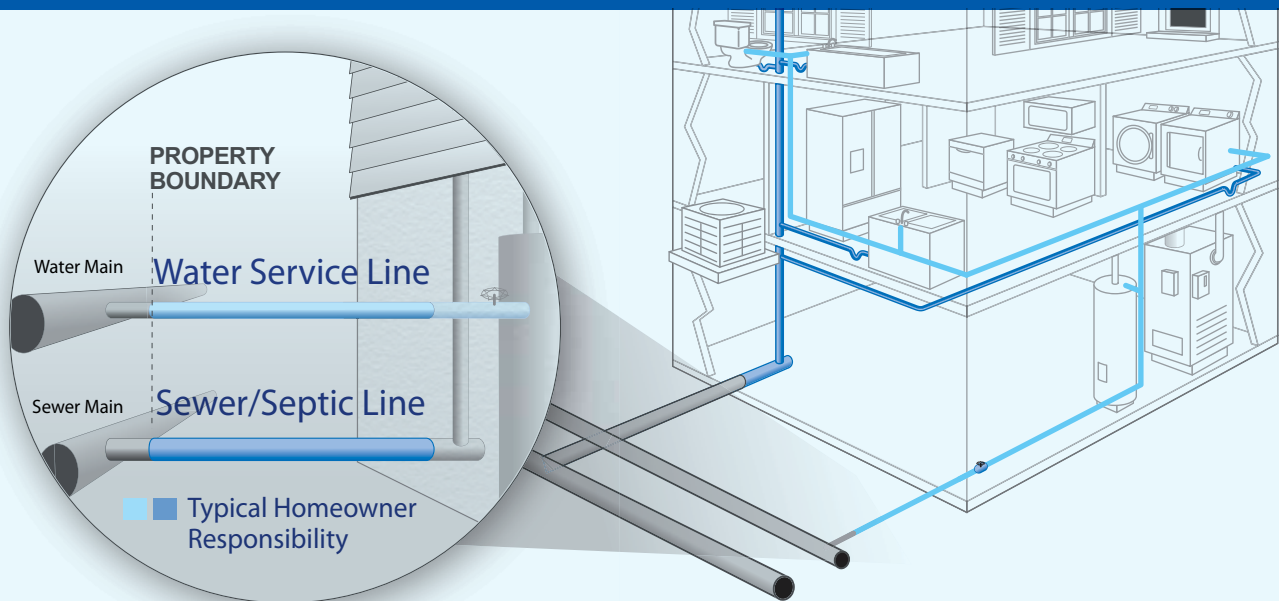
The Authority's 2022 Budget also provides over \$800,000.00 toward the maintenance of the existing system.



Customer Service: 724-776-4806
Monday - Friday, 7:30 AM - 5:00 PM
After-hours Emergencies: 724-720-6464

Protect Yourself From Expensive Home Repair Bills

Get reliable coverage and have more peace of mind.



Exterior Water Service Line Coverage

A leaking or broken exterior water service line can be expensive to repair or replace. Many homeowners aren't aware that they own their water service line—and will have to pay for any repairs. The exterior water service line, from your property boundary or external wall of your well casing to the water service meter or main shut-off valve inside your home, is your responsibility. Exterior Water Service Line Coverage protects you, up to the benefit amount, from the covered expense of repairing or replacing your water service line.



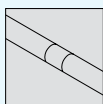
Exterior Sewer/Septic Line Coverage

If you suddenly notice raw sewage seeping into your yard from a break or blockage in your sewer or septic line, you'll want to make sure you have a repair plan in place. Exterior Sewer/Septic Line Coverage protects you from the expense of a covered repair or replacement of your exterior sewer line from the external wall of your home up to your property boundary, or exterior septic line that takes wastewater away from the external wall of your home up to the point of connection to the septic tank on your property, up to the benefit amount.



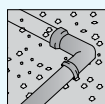
Interior Plumbing and Drainage System Coverage

Plumbing and drainage emergencies can be messy and inconvenient. Common breakdowns range from blocked shower, sink or toilet drains to broken interior water pipes. Interior Plumbing and Drainage System Coverage protects you, up to the benefit amount, from the covered cost to repair or replace your interior plumbing and drainage lines.



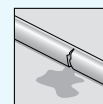
Replace water service line (26–100 ft.)

Average Repair Cost: **\$2,661**
Plan Members Cost: **NO CHARGE**



Replace sewer/septic line (26–75 ft.)

Average Repair Cost: **\$5,054**
Plan Members Cost: **NO CHARGE**



Repair/Replace Burst Interior Water Pipe (6–25 ft.)

Average Repair Cost: **\$248**
Plan Members Cost: **NO CHARGE**



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*National average repair costs as of June 2020. No charge for covered repairs up to the service call benefit amount.