



## Credits for Leaks and Pools

# MADE CRYSTAL CLEAR

Cranberry Township offers credit for filling pools to make those summer days more relaxing.

Property owners must supply the dates of the activity. The Township will review water usage, and the credit will be limited to 50 percent of the current sewer rates. Credit requests must be submitted for the current year only.

The credit is only available to pools issued with Cranberry Township Permits and an issued Certificate of Compliance. Customers with a deduct meter are not eligible for this pool credit. The credit can take up to two billing cycles to appear on an account.

To submit information to receive a credit, scan the QR code.

The one-time credit is part of a Township policy that includes guidance on concealed leaks.

The policy is based on the concept that once water passes through a meter and enters a home, it is considered treated and delivered for use. Charges for water and sewer services apply since the system treats and provides the water and must also treat the resulting wastewater.

This includes water that goes into the sewer system due to a leak, meaning refunds are unavailable for concealed leaks.



## Township Water Quality Report Now Available

The Township's water is of the highest quality, and we have the data to prove it.

Cranberry's annual water quality report for 2024 is available now. It breaks down the quality of the water product and the efforts taken to ensure a high standard is guaranteed.

Read it online by scanning the QR code or pick up the print version at the Customer Service desk in the Municipal Center.



## New Billing Portal Now Available

A new utility bill payment portal brings data and an easy payment process directly to customers' fingertips.

The new portal, which goes live on Monday, June 16, offers a modern look and a user-friendly experience.

Customers can pay bills through the portal 24/7/365 and view real-time and historical consumption data. They can also access payment history and bill due dates.

Customers can create a portal account using a variety of methods and will be able to view and manage multiple utility accounts with one portal account.

The new portal introduces a new credit card transaction fee structure based on a percentage rather than a flat rate. The cost of paying via e-check is also reduced. Learn more and sign up for the new portal by scanning the QR code.



**CRANBERRY**  
• TOWNSHIP •

Customer Service: 724-776-4806  
7:30 a.m. to 8:30 p.m. Monday-Thursday  
7:30 a.m. to 5 p.m. Friday  
Closed Saturday and Sunday

# CRANBERRY CHASE 5K

Saturday, July 12

at Cranberry Community Park



## Registration

- Adult: \$30 pre-register | \$35 on race day
- Child (6-15): \$20 pre-register | \$25 on race day
- Team Discount (4+): \$25 pre-register | \$30 on race day

## Race Day

- 7:30 AM - Race Day Registration
- 8:30 AM - RACE START



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